



POLICIES AND PROCEDURES FOR REOPENING

We have some new policies and procedures based on recommendations from the Peterborough Public Health and the Government of Ontario. Your safety, and the safety of our staff is our first priority.

GUEST RESPONSIBILITIES:

- We ask that you do not visit if you are feeling unwell, or experiencing any symptoms of COVID-19
- Please maintain a distance of 6 feet between other guests and staff
- We have added several hand sanitizers, please use them frequently!
- Follow signage for patio entrance and exit areas
- Sanitize hands before entering the washroom
- Use proper hand washing etiquette before exiting the washroom
- We reserve the right to refuse service if you are displaying any symptoms or COVID-19, or are not following safety procedures

BERC'S STEAKHOUSE RESPONSIBILITIES:

- We have instructed our staff to stay home if they are experiencing any symptoms of COVID-19
- All staff will have their temperature taken before each shift
- Increased frequency of hand washing and sanitizing
- Staff will be wearing face masks
- We have added additional cleaning and sanitizing procedures to our already meticulous food safety and personal hygiene standards
- Tables and chairs will be sanitized between visits
- We are using disposable menus
- Washrooms will be sanitized frequently
- Handrails and door handles will be sanitized frequently

This is a different time for all of us and we want to thank you in advance for your patience and understanding while we navigate this new norm.

We look forward to seeing you soon!